


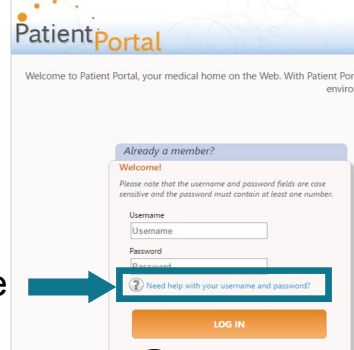
Forgot your username or password on the patient portal?

1

Reset on your computer, smartphone or the kiosk in the front office

Click  Need help with your username and password?

From your computer or the kiosk

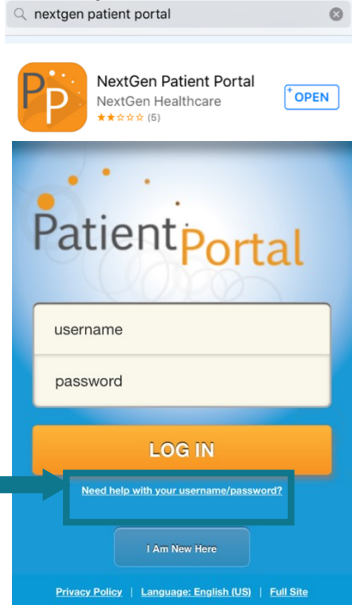


Click Here

Or

Try the Free App!

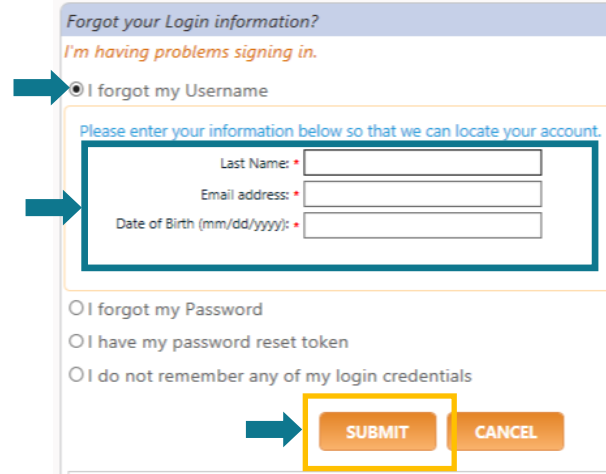
From your smartphone app



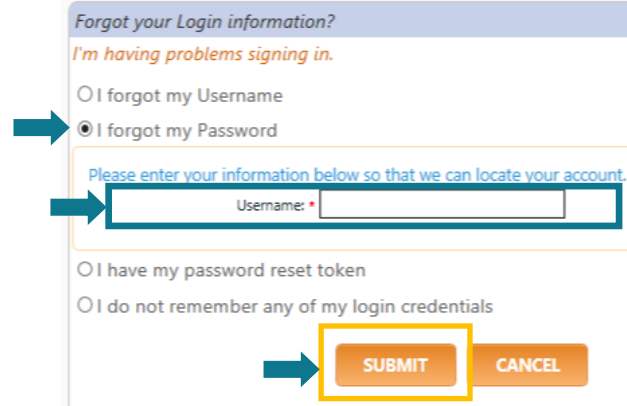
Click Here

2

If you forgot your **username**, click the button next to "I forgot my Username." Enter your last name, email address and birthdate that we have on file & click the "Submit" button.

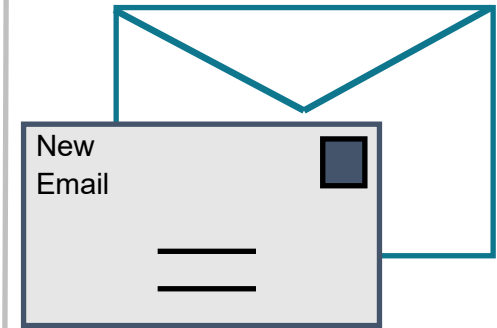


If you forgot your **password**, click the button next to "I forgot my Password" and enter your username & click the "Submit" button



3

Check your e-mail and open e-mail from NextGen Patient Portal Notifications noreply@nextgen.com Click on the link in the email and enter in your new username or password & security questions



Questions about the patient portal?

Email

whcportal@waimanalohealth.org

Or

Call

808-259-7948